

**GoAhead**  
NORDIC

# Norske tog Train Academy

June 4th, 2024

Oslo



The **only** reason we are here ..



.. the **only** reason they are here!



A reliable and predictable service, with a total absence of any kind of surprises.

## The Butterfly Effect.



One insignificant delay grows to a significant, very quickly, in a single-track-system. But are there “insignificant” actions to undertake to make significant changes to this problem?

## Operational Excellence.



A particular operational geographical area comprises a complex number of stakeholders. The ability to handle the inherent interdependency is paramount to reliability. Are there ways?

## Precision Culture.



The trains departure from the stations from one second to the other. The value chain leading up to this precise time is substantial. To manage this extreme sports of preciseness, we need to be accompanied by the right culture. Do we have it?

## Environment Based Maintenance.



A given rolling stock class and its maintenance program can not be executed in a general manner, regardless of its environment. A comprehensive understanding of the environment is a prerequisite. Are we there?